

PHYLLIS AM HOLLENBECK MD FAAFP

As a Family Physician I am one who thinks, and also does. Clinical teaching and learning has always been paramount, and starts with what happens with each patient in the exam room. It has stretched to encompass taking this dictum trans-Atlantic in the third year of my Family Medicine residency, instructing and caring for 600 New York Maritime Academy students as Ship Physician—and in the fourth decade of my career to taking care of United States military veterans for the Veterans Health Administration.

A Family Physician takes all comers, and I have welcomed challenges outside the exam room. Early in my career I held New York and Massachusetts state Family Practice association offices as well as nationally with the American Academy of Family Physicians; I remain committed to keeping Family Medicine the cornerstone of American healthcare excellence.

A Family Physician thinks ahead. I joined The Fallon Clinic, a 250 physician multi-specialty group with a federally qualified HMO, and soon recruited 14 colleagues to establish new Family Practice departments at both Fallon and its affiliated hospital, St. Vincent. This won an award for healthcare innovation, was done in the super-specialized shadow of “Harvard Medicine”, and laid the groundwork for a new Family Medicine residency.

My work as a Family Physician requires reaching toward the “new” and the “best”, skills that also are critical in continuing to teach both medical students and residents. I have been privileged to pass along the classic approach to the patient that was given to me by my professors; deeply understanding basic principles allows one to imagine and move with gusto to what is needed next.

My career as a Family Physician has brought me through all the major healthcare delivery systems in the United States: solo practice/academic /large multi-specialty groups/community health/and military treatment facilities. A still strong core interest in continuing to do the work of medicine well has dovetailed with the extensive experience I have in designing and implementing Quality Assurance/Improvement, Clinical Audit, and Risk Management programs, and in helping fellow physicians see the integral daily use of these principles.

In the human being who becomes a doctor of any stripe, excellence in communication begins with putting people at ease so they can tell their stories. This begets excellence in diagnosis and

care, the best, elegant use of human and technical resources, and means that both patient and physician can once again “enjoy” the medical moments. I believe it is a rational dream to see myself working with others who can envision and produce a scientific marvel of a healthcare system that beats from the heart of medicine.

EDUCATION

1969-1973 **Brown University**
Providence RI
AB cum laude
English and American Literatures

1973-1977 **Brown Medical School**
Providence RI
MD

1977-1980 St Joseph’s Hospital Health Center/
Upstate Medical School
Family Practice Residency
Syracuse NY

EMPLOYMENT

2008— G.V. (Sonny) Montgomery VA Medical Center
Jackson MS
Primary Care Service;
Compensation & Pension Service

2005—2007 Pacific Medical Centers
Lynnwood WA

PHYLLIS AM HOLLENBECK MD

Family Physician

- 2004 Providence Physicians Group
Everett WA
Family Physician
- 2003 Spectrum HealthCare/StaffCare
Oak Harbor Naval Air Station
Whidbey Island WA
Locum Tenens
- 2000-2003 Spectrum Healthcare/Naval Hospital
Bremerton WA
Director, Women's Wellness Clinic
Faculty, Family Medicine Residency
University of Washington Medical School
Family Physician Staff
- 1998-2000 Family Medical Leave
Edmonds WA
Sole Caregiver, for Mother—Alzheimer's Disease
- 1996-1998 Stevens PrimeCare
Mukilteo WA
Family Physician
- 1995-1996 Community Health Center of Snohomish County
Everett WA
Family Physician
- 1994 Community Health Center of King County

PHYLLIS AM HOLLENBECK MD

Bothell WA
Family Physician

1992-1993 Martha's Vineyard Hospital
Vineyard Haven MA
Emergency Department/Family Physician

Outer Cape Health Services (Community Health)
Provincetown MA
Family Physician

1988-1992 The Fallon Clinic/St. Vincent Hospital
Worcester MA
Chief, Family Practice Department
–Fallon Clinic
Chief, Family Practice Department
— St. Vincent Hospital

1986-1988 University of Massachusetts
Medical School
Worcester MA
Associate Director,
Family Practice Residency
Medical Director, Outpatient Clinic

1986-1992 (inclusive) University of Massachusetts
Medical School
Assistant Professor of Family &
Community Medicine

1982-1986 Solo Private Family Practice
Carver MA
&
Brown Medical School

PHYLLIS AM HOLLENBECK MD

Providence RI
*Clinical Assistant Professor of Family &
Community Medicine*

1980-1982 Tompkins Community Hospital
Ithaca NY
Emergency Department/Staff Physician

1980-1981 Community Health Center
Aurora NY
Medical Director
*Commissioned Corps, United States
Public Health Service*
&
Wells College
Aurora NY
Director, Student Health Services

AWARDS

June 2016 Selected by VA Corporate Employee Development
Board 2016-2017 Academic Year for:

***Harvard's National Preparedness Leadership Initiative (NPLI) –
Meta-Leadership Program***

December 2014 ***Public Servant of Year Award***

Office of Special Counsel

PHYLLIS AM HOLLENBECK MD

United States Dept. Of Justice

Nominated for *Samuel J. Hyman Service To*

America Award

1992 *American College of Physician Executives*

National Innovation Award

“HMO Establishes New Family Practice

Department”

1988 *University of Massachusetts Medical School*

Family Practice Residency

Faculty Teaching Award

1982 *American Academy Of Family Physicians*

Fellow

1980/1986/1992/1998/2004/2014--

American Board of Family Medicine

Diplomate

1980 *National Board of Medical Examiners*

Diplomate

1977 *Sigma XI Scientific Research Society*

of North America

Elected to Membership

1978-1979 *President of New York State*

Family Practice Residents Conference

1979-1980 In the second highest office of The National Conference of Family Practice Residents, served as

PHYLLIS AM HOLLENBECK MD

*first woman delegate to Annual Congress of
Delegates of American Academy of Family
Physicians*

1969 *National Merit Honor Society*

Scholar

LECTURES

1/2009 Annual Medical-Surgical Update

G.V. (Sonny) Montgomery VA Medical Center

Jackson MS

“Creating A Unique Medical Home For Our Veterans”

2005 Women in Medicine Conference

Brown University

Keynote Speaker

PHYLLIS AM HOLLENBECK MD

- 2002 Family Medicine Residency Core Topic Series
 Naval Hospital Bremerton
 “Osteoporosis”
- 2001 Women’s Health Day Symposium
 Naval Hospital Bremerton
 Keynote Speaker
- 2001 Family Medicine Residency Core Topic Series
 Naval Hospital Bremerton
 Practice Management Course
- 1992 University of Massachusetts Medical School
 Family Practice Grand Rounds
 “New (and Old) Ideas In Hypertension”
- 1990 St. Vincent Hospital/Fallon Clinic
 Risk Management Conference
 Co-Chair

PUBLICATIONS/MEDIA

2005 July ***SACRED TRUST:
THE TEN RULES OF LIFE, DEATH,
AND MEDICINE***

PHYLLIS AM HOLLENBECK MD

Book Publishers Network

ISBN 1-887542-25-6

- 2004 August **SCOPES** Magazine
Seattle WA
Cover Profile Story
Published Excerpt from
“Hollenbeck’s Rules of Medicine”
- 1990-1992 **HEALTHWATCH** Cable TV Series
Worcester MA
Weekly Host—Medical Issues/Call-In
- 1982-1986 **CARVER GAZETTE** Magazine
Carver MA
Monthly Medical Column
- 1996-2004 **HEALING & HEALTH** Pamphlet
St. James Cathedral
Seattle WA
Physician Contributor—Poems
- 2005-2013 **Brown Medicine**
Brown Medical School Magazine
Editorial Board

PHYLLIS AM HOLLENBECK MD

2010—

Northside Sun

Jackson MS

Columnist

LIFELONG/HUMAN INTERESTS

Mother of Three

Author: Writer of Essays, Poems, Fiction & Nonfiction

Writer/Singer (primarily) of Choral Music

1996-2004 Member of Cathedral Choir

and Women's Chant Choir

St. James Cathedral Seattle WA

*Player/Lover of Many Sports & Teams—Especially
Boston Red Sox*

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